

# EMERGENCIES

In the unfortunate event of an emergency, the following steps are recommended:

## **MEDICAL or FIRE**

1. Call 911
2. State your emergency
3. Give your location. Be sure to say Hendry County, RiverBend Motorcoach Resort, lot number and street address. (being close to the county line, your cell phone call might be picked up by Lee County)
4. Call the Welcome Center **863-674-0085** or the Security Guard **863-449-9024** to alert them of approaching emergency vehicles. If your emergency is after Welcome Center hours or before 7:00pm call either Lee (863-843-5335) or the KW After-Hours Emergency line (1-800-514-5770).
5. If possible, send a neighbor or friend to the front gate to escort responders to your lot.

## **WEATHER**

Hurricanes, Tornadoes, Severe Thunderstorms

RiverBend *does not have* an approved safe shelter; however there are several options to consider. If time permits, such as advance hurricane warnings, you can go to the Evacuation Center at LaBelle Middle School, 8000 East Cowboy Way in LaBelle or drive away from the hurricane path. During tornadoes, which offer a limited warning, you can seek refuge on the shower or rest room areas of the River Clubhouse or the Pool Clubhouse. It is important to stay away from glass windows or doors. Monitor local radio and TV stations. Download the FEMA app to your cell phone for current updates. Hendry Country Emergency Operations Center will provide additional guidance during hurricanes.

## **OTHER**

Area brush fires, toxic spills, acts of terrorism, etc.

Stay within the resort unless instructed to leave by a member of the Emergency Response Team or RiverBend staff.

The State of Florida and Hendry County publish several pamphlets that are excellent sources of emergency information. Copies of these are available at our Welcome Center.

You can also "Google" the titles and save them to your computer or phone.

**"All Hazards Guide", "Florida's Severe Weather Guide", "Disaster Preparedness Guide for Elders"**