



KW PROPERTY MANAGEMENT & CONSULTING

Hurricane Season Be Prepared

6/9/2020

DEAR RESIDENT:

Hurricane season is upon us once again and will last through November 30th. Florida can be threatened at anytime during this season. The information contained in this letter will help you prepare for a hurricane or other severe weather emergency and understand how your Association will also prepare your community. This letter has also been written to help you take precautions to protect your family and property. Please take a moment to read this very important information.

The Board of Directors of RiverBend Motorcoach Resort and KW Property Management, LLC (KWPMC) would like to ensure that all lot owners receive as much information as possible to aid in the preparation for any upcoming storm. A tropical storm or hurricane can develop within hours threatening the area. During these months, special precautions need to be taken by everyone in the community. Stay tuned to local weather updates during the season. Several weather services offer email and text notifications for severe weather such as www.weather.com. The following terms are used by weather forecasters:

HURRICANE WATCH-A hurricane may strike our area within 48 hours.

HURRICANE WARNING-A hurricane may strike within 36 hours.

Management will mass email periodic updates to all owners and let you know of current conditions or when services have been restored. **Please make sure that management has an updated email address for you.**

All residents are encouraged to develop a personal disaster preparedness plan before an emergency strikes. The following internet links can aid you in further preparations:

<http://www.nhc.noaa.gov>

<http://www.fema.gov>

<https://www.floridadisaster.org/planprepare/hurricane-supply-checklist/>

http://www.hendryfla.net/emergency_management.php



Please be advised that at the time a Hurricane Watch is issued, KW Property Management Company and its personnel will begin to secure the buildings and common areas. Before sustained winds reach dangerous levels and the hurricane becomes an imminent threat, the essential personnel will shut down the property's equipment such as the domestic water pumps per the Water Management Company's instructions. This will assure your systems will be operational after weather conditions return to normal and power has been restored.

PLAN AHEAD

CLEAR LOTS

Implement as many precautions as practical in advance, such as removing all furniture from your lots, removing and securing all outside items that might become projectiles during the storm, placing towels on window sills and on the bottom of all exterior doors.

If you are leaving town for any length of time during hurricane season, please remove all patio furniture, plants, loose objects. In the event of a storm, do not rely on the Association's staff to make preparations for you; their time will be dedicated to securing the community's mechanical operations and common areas.

EMERGENCY SUPPLY KIT

Residents are urged to develop a disaster preparedness plan before emergency strikes. As part of your plan have an emergency supply kit ready. Be sure to have flashlight, battery operated radio, water and food supplies – 3 day minimum. A full list is available at:

<http://www.floridadisaster.org/index.asp>

INSURANCE

Review your insurance policies to ensure you are fully covered. Inventory and take pictures of your lot, coach house and valuables and store photos and documents in water proof container.

SPECIAL NEED RESIDENTS

Residents who require special care or special transportation have to preregister with the Hendry County Special Needs Program at www.hendryfla.net/emergency_management.php.



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PLAN YOUR EVACUATION

Have a transportation plan and a pre-planned place to stay during an evacuation. Remember that pets are not allowed in most evacuation shelters. Call in advance so you can make plans for you and your pets. As you exit, please sign the security log located at the Welcome Center giving a phone number and address where you may be reached after the storm. Only essential personnel may be allowed back on the community for several days after the storm.

When an evacuation order is issued, EVERYONE must evacuate the community. An evacuation area is no place to be during a hurricane. Employees and emergency responders are expected to evacuate as well.

There will be no emergency services during a storm, and authorities will not be available to help you. Essential property operations, such as air conditioning, water/sewer service etc. will be suspended. The Resort could become inundated by a storm surge.

Please also keep in mind that if you do not evacuate, you can expect that there will be no building or Association services once the staff evacuates and possibly for several days after the storm.

At the time a call for evacuation has been issued, the Association employees will conclude the procedures to prepare the community's common areas for the storm and leave. Once an evacuation order is given, you should be packed and prepared to leave. Government officials advise elderly and handicapped residents not to wait for the official evacuation order; please leave early.

After the hurricane has passed, all essential personnel will return to the property as soon as physically possible. Please be safe and plan ahead!

PLAN TO STAY AWAY

Once evacuated, you should plan on having to stay away for up to a week or more. Government officials will block the return of all persons, except essential emergency personnel, from coming back to disaster areas for up to several days.



LET US DO OUR JOBS

While we know it may be tempting to try and call the property to see how we fared during the storm, please do not do so. Management, Maintenance and the Board will be extremely busy getting things back to normal. Management will mass email periodic updates to all owners and let you know of current conditions and when services have been restored. Please make sure that management has an updated email address for you.

Even if Government officials open disaster areas for residents to return, keep in mind that the property may not be ready for you to return, depending on the level of damage incurred, if any. Try to stay away until you hear from us via mass email or the website that it is safe to return.

Updates and news will also be posted on the property's website at riverbendflorida.com .

Thank you for your cooperation and we hope you have an enjoyable and safe summer.

Your Management team and Board of Directors

Yanibel Marquez, LCAM
General Manager